



June 10, 2017
FEMA-4317-DR-MO
NR-05
Joint News Desk: 202-805-8799

News Release

Register With FEMA as Soon as Possible

JEFFERSON CITY, Mo. – The Federal Emergency Management Agency urges residents of 27 Missouri counties designated in the federal major disaster declaration to register with the agency without delay. Registration is easy:

- Go online to DisasterAssistance.gov.
- Use the [FEMA app](#) for smartphones.
- Call 800-621-3362 between 6 a.m. and 10 p.m. CST. Multilingual registration assistance is available. People who use 711 or Video Relay Services may call 800-621-3362. Those who use TTY may call 800-462-7585.

Eligible homeowners and renters may be able to receive money for disaster expenses not covered by insurance to help pay for basic home repairs, temporary rental assistance and other needs such as replacing personal property. FEMA Individual Assistance is grant money that does not have to be repaid.

“Don’t wait for a Disaster Recovery Center to open in your area,” said FEMA Federal Coordinating Officer Michael Parker. “Register now so we can start the application process and determine whether you qualify for assistance.”

Filing an insurance claim does not start the FEMA registration process. Neither does registering with the American Red Cross or other agencies. To be considered for FEMA grant assistance, applicants must register directly with FEMA. Even if they have insurance coverage, FEMA might be able to assist with disaster expenses that aren’t covered by insurance.

Twenty-seven counties affected by the April 28-May 11 flooding have been designated for FEMA’s Individual Assistance program– **Bollinger, Butler, Carter, Douglas, Dunklin, Franklin, Gasconade, Howell, Jasper, Jefferson, Madison, Maries, McDonald, Newton, Oregon, Osage, Ozark, Pemiscot, Phelps, Pulaski, Reynolds, Ripley, Shannon, St. Louis, Stone, Taney, and Texas.**

Missourians who have critical unmet needs are encouraged to call United Way 2-1-1, which can provide access to other assistance provided by voluntary agencies, faith-based organizations and state agencies. Those who have already called 2-1-1 for help with disaster recovery needs still need to register separately with FEMA.

After registering with FEMA, all businesses and most residents will be referred to the U.S. Small Business Administration (SBA). SBA provides federal low-interest disaster loans to businesses of all sizes, private nonprofit organizations, homeowners and renters impacted by this disaster. SBA disaster loans are to help pay for disaster repair or replacement costs not fully covered by insurance or other sources. In addition, for small businesses and most nonprofit organizations SBA disaster loans can help meet disaster-caused working capital needs. There is no cost or obligation to apply to SBA.

Homeowners and renters should apply to SBA, even if they are not sure if they will need or want a loan. If SBA cannot approve their application, in most cases SBA refers them to FEMA's Other Needs Assistance (ONA) program for possible additional assistance.

SBA representatives are at all of the Disaster Recovery Centers to help each applicant apply. Applicants may also apply to on line at <https://disasterloan.sba.gov/ela>, contact SBA for additional information at 800-659-2955 or email disastercustomerservice@sba.gov. Individuals who are deaf or hard-of-hearing may call 800-877-8339.

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For disaster updates from FEMA, follow [@FEMARegion7](https://twitter.com/FEMARegion7) on Twitter, and turn on mobile notifications. Visit the disaster webpage at www.fema.gov/disaster/4317.

For disaster updates from the State of Missouri, visit Missouri's recovery website at Recovery.mo.gov. You can also follow [@MoPublicSafety](https://twitter.com/MoPublicSafety) on Twitter, and www.facebook.com/MoPublicSafety/ on Facebook.

Follow FEMA online at www.fema.gov/blog, www.twitter.com/fema, www.facebook.com/fema and www.youtube.com/fema. Also, follow Acting Administrator Bob Fenton's activities at www.twitter.com/bobatfema.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at SBA.gov/disaster Deaf and hard-of-hearing individuals may call 800-877-8339.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited

English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).