



June 10, 2017
FEMA-4317-DR-MO
NR-004
Joint News Desk: 202-805-8799

News Release

FEMA Offers Repair, Rebuilding Advice at Lowe's Home Improvement Stores in Newton, Phelps, St. Louis and Taney Counties

JEFFERSON CITY, Mo. – As Missourians repair or rebuild their homes damaged by the flooding and severe storms that occurred April 28-May 11, 2017, FEMA and Lowe's Home Improvement Stores in Newton, Phelps, St. Louis and Taney counties have teamed up to provide free information, tips and literature on making homes stronger and safer.

FEMA mitigation specialists will be on hand from Sunday, June 11 to answer questions and offer home improvement tips along with proven methods to prevent or reduce damage from future disasters as well as offer tips and techniques to build hazard-resistant homes. Most of the information and the free publications provided are geared for do-it-yourself work and general contractors.

A FEMA representative also will be available to assist with disaster assistance registration.

Recovery topics to be covered include flood insurance, elevating utilities and rebuilding flooded homes.

FEMA advisors will be available from **7 a.m. to 7 p.m. Sunday, June 11 through Monday, June 19 and from 7 a.m. to noon on Tuesday, June 20** at the following locations:

**Lowe's Home Improvement
165 Mall Road
Hollister, MO 65672**

**Lowe's Home Improvement
1212 Kirkwood Road
Kirkwood, MO 63122**

**Lowe's Home Improvement
2300 N. Bishop Ave.
Rolla, MO 65401**

**Lowe's Home Improvement
1490 Clemon Drive
Neosho, MO 64850**

Free reference booklets with information on protecting your home from flood damage will be available at all locations. More information about strengthening property can be found at www.fema.gov/what-mitigation.

Missouri survivors who have questions about their flood insurance policies and coverage should call the FEMA Helpline at **800-621-3362** (Option 2) for voice, 711 and Video Relay Service. If you are deaf, hard of hearing or have a speech disability and use a TTY, call **800-462-7585**. Specialists can help with service claims, provide general information regarding policies and offer technical assistance to aid in recovery.

The federal disaster declaration covers eligible losses caused by flooding and severe storms between April 28 and May 11, 2017 in these counties: Bollinger, Butler, Carter, Douglas, Dunklin, Franklin, Gasconade, Howell, Jasper, Jefferson, Madison, Maries, McDonald, Newton, Oregon, Osage, Ozark, Pemiscot, Phelps, Pulaski, Reynolds, Ripley, Shannon, St. Louis, Stone, Taney, and Texas.

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For disaster updates from FEMA, follow [@FEMARegion7](https://twitter.com/FEMARegion7) on Twitter, and turn on mobile notifications. Visit the disaster webpage at www.fema.gov/disaster/4317.

For disaster updates from the State of Missouri, visit Missouri's recovery website at Recovery.mo.gov. You can also follow [@MoPublicSafety](https://twitter.com/MoPublicSafety) on Twitter, and www.facebook.com/MoPublicSafety/ on Facebook.

Follow FEMA online at www.fema.gov/blog, www.twitter.com/fema, www.facebook.com/fema and www.youtube.com/fema. Also, follow Acting Administrator Bob Fenton's activities at www.twitter.com/bobatfema.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at SBA.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.

All FEMA disaster assistance will be provided without discrimination on the grounds of race,

color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).