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Joint News Desk: 202-805-8799

News Release

Centers Open in Franklin and Jefferson Counties to Help Missouri Flood Survivors

JEFFERSON CITY, Mo. – FEMA Disaster Recovery Centers are opening Saturday, June 10, in Franklin and Jefferson counties, in the cities of Pacific and Arnold. The centers offer in-person support to individuals and businesses in any of the 27 counties included in the Missouri federal disaster declaration for flooding and severe storms that occurred between April 28 and May 11, 2017.

Recovery specialists from the Federal Emergency Management Agency (FEMA), U.S. Small Business Administration (SBA) and other agencies will be at the centers to discuss assistance and to help anyone who needs information or assistance filing an application. The new centers are at these locations:

**Tri-County Senior Center
800 W. Union St.
Pacific, MO 63069**

**Arnold Police Department
2101 Jeffco Blvd.
Arnold, MO 63010**

The centers will be open from 7 a.m. to 7 p.m. seven days a week. A recovery center opened in Van Buren, in Carter County, on Thursday and remains open from 7 a.m. to 7 p.m. seven days a week.

Homeowners, renters and business-owners are encouraged to register with FEMA before visiting a disaster recovery center. Register online at DisasterAssistance.gov or by calling toll-free 800-621-3362 (FEMA) from 6 a.m. to 10 p.m. seven days a week until further notice. Multilingual registration assistance is available. Survivors may also register using the [FEMA app](#) for smartphones.

In the coming days, FEMA will be opening additional disaster recovery centers in other

communities included in the federal disaster declaration.

Disaster survivors may visit any of the centers for assistance. Locations of recovery centers may be found online at www.fema.gov/DRC.

FEMA provides grants to qualified individuals for rental assistance, home repairs, or other serious disaster-related losses.

The U.S. Small Business Administration (SBA) offers low-interest disaster loans to businesses of all sizes, most private nonprofit organizations, homeowners and renters.

SBA also offers low-interest working capital loans (called Economic Injury Disaster Loans) to small businesses and most private nonprofit organizations having difficulty meeting obligations as a result of the disaster.

For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at SBA.gov/disaster. Deaf and hard-of-hearing individuals may call 800-877-8339.

SEMA and FEMA are committed to ensuring services and assistance are available for people with disabilities. When you register, let FEMA staff know that you have a need or a reasonable accommodation request. People who use 711 or Video Relay Services may call 800-621-3362. Those who use TTY may call 800-462-7585.

The federal disaster declaration covers eligible losses caused by flooding and severe storms between April 28 and May 11, 2017 in these counties: Bollinger, Butler, Carter, Douglas, Dunklin, Franklin, Gasconade, Howell, Jasper, Jefferson, Madison, Maries, McDonald, Newton, Oregon, Osage, Ozark, Pemiscot, Phelps, Pulaski, Reynolds, Ripley, Shannon, St. Louis, Stone, Taney, and Texas.

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For disaster updates from FEMA, follow [@FEMAreion7](https://twitter.com/FEMAreion7) on Twitter, and turn on mobile notifications. Visit the disaster webpage at www.fema.gov/disaster/4317.

For disaster updates from the State of Missouri, visit Missouri's recovery website at Recovery.mo.gov. You can also follow [@MoPublicSafety](https://twitter.com/MoPublicSafety) on Twitter, and www.facebook.com/MoPublicSafety/ on Facebook.

Follow FEMA online at www.fema.gov/blog, www.twitter.com/fema, www.facebook.com/fema and www.youtube.com/fema. Also, follow Acting Administrator Bob Fenton's activities at www.twitter.com/bobatfema.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private non-profit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).